

Milton Keynes City Council – Service Lead Sustainability Reviews

Service Area	Attendees	SSAP	Scope 3	Risk & Adaptation	Next Steps
Economic Development	Sophie Lloyd, Lewis Campbell	Actions reflective of current work, although struggling to define “green jobs”	Mainly in-house, data can be provided on spend and outcomes for target zero – monthly monitoring / KPIs	Business disruption, but not directly contacted by businesses in emergencies	Follow up on business survey on net zero plans, due Jan/Feb 2024 To join people workshop
Communications	Kellie Evans	Actions reflective of current work – on content and messaging	Biggest contract with Granicus (systems for newsletters)	Work to be done on staff resourcing, as there is an uptick in comms activity as extreme weather events increase. Reliance on IT system.	To join people workshop
IT	Hazel Lewis	Actions to be reviewed. Data centres shut and most data now in the cloud.	Most big IT players have sustainability in their contracts. Review print contract	Workshops with emergency planning to work out how outages will affect the services & mitigation plans in place. Critical to support other services. Links to business continuity.	Follow up with Hazel on emergency planning mitigation, to feed into risk register. To join people workshop
Waste	David Proctor	New contract in place for bins. EVs connected to private wire. Actions to be reviewed alongside Environment actions also	Compost like output – encouraging the supplier to use locally. Serco data – full access.	Extreme cold weather protocol in place. Now have one for heat. Focused on workforce as opposed to weather. Main target to reduce waste. New buildings and new vehicles adapted to deal with cold weather.	Follow up with Nick on other environment actions. Follow up with Rebecca Trowse on scope 3 data. To join place workshop.
Highways	Graham Cox	LED project in progress, need to review other actions	One highways maintenance contract currently out to tender – Gemma involved. Can collect data from the new water management systems.	Emergency response element. Short term flood support and longer-term flood alleviation measures. Interdependency with waste and biodiversity.	Follow up with Andy Dickinson on scope 3. To join place workshop.

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				Although heat has not caused any problems thus far forward planning to be applied.	
Transport	Adele Wearing	Developing next local transport plan (LTP), draft in Apr-24. Review actions to ensure still relevant and align with the LTP. Battery powered electric real time signs (65 in total)	MK connect data available – not mileage but estimates on overall impact.	Minor impacts on divergence of bus routes and use of the redways. Can see patterns in the levels of trips across the year. Need to work with bus operators	To join place workshop.
Planning	Jon Palmer	Plan MK adopted, so fixed and cannot be changed until there is a new local plan		Development in planning captured across the other service areas.	Follow up with Luke on the Arup work. To join place workshop.
Housing	Alison Cook, Will Rysdale	Actions to be reviewed and updated	All construction – can share info on contractor for the Lakes	Good examples of risks and forward thinking on adaptation. Risk profile of the stock – substantial changes to property has planning implications. Duty as landlord to give tenants somewhere safe to live, repair costs impact on budget to spend on energy efficiency. Decisions made weighing up cost effectiveness and residents impact.	Follow up with Pete Wilson on scope 3 data. Link with Nick on flooding work / implications. To join place workshop.
Childrens services	Sophie Marshall	Actions to be reviewed, many with Marie Denny	Residential unit and short break unit will have high medical carbon footprint	Good examples of risks given but not on a formal risk register, some mitigations in places. Links with housing on vulnerable children in poor quality housing.	Follow up with contract manager (Dina) on scope 3 and Marie for education. To join people workshop.

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Public Health	Oliver Mytton, Marimba Carr	Review actions. Fuel poverty with revs & bens.	Commission other NHS services	Good examples of risks, national messaging. Responsibility across organisations, not just with the council.	To join people workshop.
Partnership & Resilience	Mel Marsham	Actions to be reviewed – ensure leisure centres are included. Funding from the government for swimming pools.	Leisure centre contracts due to end 2024 and 2026 – opportunities here.	Emergency planning and forward thinking with IT. Blue Nimbus – Thames valley wide impacts of Thames tidal flooding	Follow up on mitigation planning with Hazel also. To join people workshop
Adult Services	Mick Hancock, Lucy Tucker, Linda Ellen	Actions to be reviewed.	A high number of smaller contracts, due to the number of staff that support people in their homes & 43 care homes.	Staff affected by extreme weather – accessibility, time etc. Correlation between hot weather and impact on social care system – used to think it was winter – planning changing.	To join people workshop.
Property / asset management	Yvonne Mullens Mark McKinlay Paul Freeman Peter Beer	Not familiar with. To be reviewed. All commercial buildings have an up to date EPC	Leased assets Procurement with “Restart” includes huge amount of sustainability. Office furniture re-use	New requests from schools for air conditioning / closures of schools. Condition surveys – does the policy need to change?	Follow up on office furniture & restart contract data
Flood & water management / Landscape management	Rachel Kilgallon Sabina Kupczyk Phillip Snell	To be reviewed & measures identified where available	Landscape contract recently procured	Expectations of team changing over time, capacity of team is an issue as floods become more frequent	To join place workshop
Education	Marie Denny Simon Sims Victoria Courtis Alison Talbot	To be reviewed	Home to school transport contracts – reviewed and commissioned at the start of each academic year	School closures – final decision and accountability sits with the Headteachers	To join people workshop